EXHIBIT 1

This is not the official court record. Official records of court proceedings may only be obtained directly from the court maintaining a particular record.

Michael Todd v. COORDINATED CARE CORPORATION, CENTENE CORPORATION

Case Number 53C04-2112-MI-002595 Court Monroe Circuit Court 4 Type MI - Miscellaneous Civil Filed 12/16/2021 Status 12/16/2021, Pending (active)

Parties to the Case

Defendant COORDINATED CARE CORPORATION

Attorney

Phillip Russell Perdew #2261745, Retained

111 S Wacker DR Chicago, IL 60606 312-443-1712(W)

Defendant CENTENE CORPORATION

Plaintiff Todd, Michael

Address

844 W Rosewood Dr 844 W Rosewood Dr Bloomington, IN 47404

Chronological Case Summary

12/16/2021 Case Opened as a New Filing

12/16/2021 Appearance Filed

Appearance filed. ASR

For Party: Todd, Michael File Stamp: 12/16/2021

12/16/2021 Complaint/Equivalent Pleading Filed

Complaint filed. ASR

Filed By: Todd, Michael File Stamp: 12/16/2021

12/16/2021 Subpoena/Summons Filed

Summons filed. Clerk notes a signed, dated, sealed Summons is forwarded to Plaintiff/Plaintiff's Counsel via e-notice for service upon parties of record. Plaintiff/Plaintiff's Counsel to perfect service and file proof of service with the Court. For Sheriff Service requests, applicable copies are to be supplied to the Sheriff's office directly by counsel. ASR

Filed By: Todd, Michael File Stamp: 12/16/2021

12/16/2021 Subpoena/Summons Filed

Summons filed. Clerk notes a signed, dated, sealed Summons is forwarded to Plaintiff/Plaintiff's Counsel via e-notice for service upon parties of record. Plaintiff/Plaintiff's Counsel to perfect service and file proof of service with the Court. For Sheriff Service requests, applicable copies are to be supplied to the Sheriff's office directly by counsel. ASR

Filed By: Todd, Michael File Stamp: 12/16/2021

12/22/2021 Amended Pleading Filed

Amended Complaint. ked

Filed By: Todd, Michael File Stamp: 12/22/2021

01/07/2022 Notice to Court Filed

Plaintiff's Notice of Service of Plaintiff's First Set of Written Discovery on Defendant, Centene Corporation and Defendant, Coordinated Care Corporation filed. hh

Filed By: Todd, Michael File Stamp: 01/07/2022

01/11/2022 Appearance Filed

Appearance of P. Russell Perdew on behalf of Defendants filed. hs

For Party: COORDINATED CARE CORPORATION

For Party: CENTENE CORPORATION

File Stamp: 01/11/2022

Financial Information

* Financial Balances reflected are current representations of transactions processed by the Clerk's Office. Please note that any balance due does not reflect interest that has accrued – if applicable – since the last payment. For questions/concerns regarding balances shown, please contact the Clerk's Office.

Todd, Michael

Plaintiff

Balance Due (as of 01/11/2022)

0.00

Charge Summary

Description	Amount	Credit	Payment
Court Costs and Filing Fees	157.00	0.00	157.00

Transaction Summary

Date	Description	Amount
12/16/2021	Transaction Assessment	157.00
12/16/2021	Electronic Payment	(157.00)

This is not the official court record. Official records of court proceedings may only be obtained directly from the court maintaining a particular record.

Case 1:22-cv-00066-JRS-MG Document 1-2 Filed 01/12/22 Page 4 of 37 Page 10/2021 10:49 AM Clerk Monroe County, Indiana **Monroe Circuit Court 4** IN THE MONROE CIRCUIT COURT ____ STATE OF INDIANA)) SS:

) 33.	
COUNTY OF MONROE)	Cause No. 53C0
	53C04-2112-MI-002595
MICHAEL TODD	

PETITIONER,

CENTENE CORPORATION, COORDINATED CARE CC RE

	RATION	KATION, COO	RDINATED CARE		
			CIVIL APPEARAN	CE	
	This is an ay name is:	AMENDED App	pearance because my cor	ntact informatio	on has changed.
-	,	First	Middle	Last	
3. I a	m the party	who is:			
0	Respondir Intervenin	0	spondent)		
4. My	y phone nur	mber is (<u>812</u>)	322 _ 3563		
5. I p	orefer to get	papers from the	Court and the other part	ies as follows:	
	By Email	to:	michael _{@_} to	odd204.co	om
\sim	By US Ma				
\cup	by US Ma	Street			
		City		ST	ZIP Code
\bigcirc	By Fax to:	:(
	By Electro	onic Notification t	through Indiana's public	service IEFS (ONLY IF you are
\circ	already on	the IEFS).			
\bigcirc	By my Att	corney General Co	onfidential Address (ON	LY IF in you h	ave set up such an
	address th	rough https://ww	w.in.gov/attorneygenera	al/3093.htm):	
					-
6. Th	is is a MI -	Miscellaneous		type of ca	se.
				, <u>,</u>	

7. There are rela	ted cases: (If yes, please inc	dicate below)	
Q Yes	If yes, please list	each related case:	
No	Cause No		_
	Cause No		_
	Cause No		_
	Cause No		_
8. There are oth	er party members:		
Yes (I	Please list:)
No			
do not file an	I must file an Amended Ap Amended Appearance, tha that my case may be decide	it I may not get notifica	information changes and if I tion from Court about
10. I understand tattached page	that if there are child suppo	ort issues in this case that	at I must complete the
		Respectfully Submitted	,
	,	Michael Todd	
	/ 9	Signature (or you may	type your name)
	CERTIFICA	TE OF SERVICE	
· ·	n that I sent a full copy of thi r attorney if represented) on t	•	Confidential Attachment) to the 021, as follows:
CENTENE CORPORATE <u>c/o CT Corp</u> oration Syste Name			CARE CORPORATION c/o stem as registered agent
334 North Senate Avenue Email/Street, City, ST ZI	* '		Avenue, Indianapolis, IN 46204 ST ZIP/Fax Number
O Email S Mail Fax	O IEFS O Confidential Address	O Email O Mail Fax	O IEFS O Confidential Address
		/s/Michael Too	
		Signature (or	you may type your name)

Monroe Circuit Court 4

STATE OF INDIANA)) SS:	IN THE MONROE CIRCUIT (COURT
COUNTY OF MONROE)	Cause Number	er: 53C04	-2112-MI	-002595
MICHAEL TODD PLAINTIFF)		09 12	÷ 25
v.)			
CENTENE CORPORATION	Ī)			
COORDINATED CARE CO	RPOR.	ATION)			
DEFENDANTS)			

COMPLAINT

COMES NOW the Plaintiff, Michael Todd, pro se, and complains against Defendants as follows:

PARTIES, VENUE, AND JURISDICTION

- 1. Plaintiff, Michael Todd (herein "Todd" or "Plaintiff") is a natural person and resides in Monroe County, Indiana.
- 2. At all times relevant to the allegations herein, Defendant, CENTENE CORPORATION (herein "CENTENE") was a Delaware for-profit corporation.
- 3. At all times relevant to the allegations herein, Defendant, COORDINATED CARE CORPORATION (herein "MHS") was an Indiana for-profit corporation.
- Defendants are subject to jurisdiction to this Indiana court pursuant to Ind. R. Civ. P. 4.4
 (A)(1), (A)(8), and/or IC 24-5-22-10(e). Venue is proper pursuant to Ind. R. Civ. P.
 75(A)(5), (A)(8), (A)(10).

FACTS

- 5. CENTENE is a provider of various healthcare products and services.
- 6. COORDINATED CARE CORPORATION does business as "MHS" or "Managed Health Services and is a subsidiary of CENTENE. According to CENTENE's website:

"Managed Health Services (MHS) is a managed care entity that has been proudly serving the state of Indiana for more than 25 years through the Hoosier Healthwise and Hoosier Care Connect Medicaid programs and the Healthy Indiana Plan (HIP) Medicaid alternative program."

centene.com/products-and-services/browse-by-state/indiana.html

- Todd has maintained a personal cellular telephone number of 812-322-3563 since prior to March 27, 2020.
- 8. Since March 2020, on multiple occasions, Todd has made requests to CENTENE/MHS to not call Todd's 812-322-3563 number and/or informed CENTENE/MHS they are calling the wrong number based on calls received by Todd from CENTENE/MHS.
- 9. Since March 2020, 812-322-3563 has not been a phone number associated with any member or patient of CENTENE or MHS.
- 10. Todd's communications with CENTENE/MHS date back to March 2020 and include Todd's direct communications with multiple low-level CENTENE and/or MHS employees, and also include communications with CENTENE's Jan Alonzo, Judith Coffey, the Director, Compliance and Counsel for MHS, and Kenneth Koshorek, Senior Corporate Counsel for CENTENE.
- 11. Despite Todd's numerous communications with low-level and senior-level employees with CENTENE and/or MHS, Todd continues to be harassed by calls and messages from CENTENE and/or MHS.
- 12. On October 18, 2021, Todd received an incoming call on his cellular telephone number of 812-322-3563. The caller left a voicemail that stated:
 - "Hello. This is MHS, your health insurance provider calling with a message for you or a member of your household. We saw that you recently went to the emergency room. Did you know that you can call your doctor even after their office is closed? You may not have to go to the emergency room. If you cannot reach your doctor, you can schedule a free appointment with a doctor through our Teladoc service by calling 1-800-835-2362. MHS

- also offers a free 24 hour nurse advice line. You can call and speak to a nurse at 1-877-647-4848. Part of your benefits also includes a free care management program. You can talk with a staff member that will work with you to improve your health. If you have any questions (unrecognizable) please call us back at 1-877-647-4748 extension 6034894 between 8 a.m. and 5 p.m. Again the number is 1-877-647-4848 extension 6034894. Thank you."
- 13. On December 15, 2021, CENTENE and/or MHS, or a person calling on behalf of CENTENE and/or MHS called Todd at 812-322-3563 and left a voice message that stated"
 - "Hello. This is your health plan calling on behalf of your doctor with an important message about the Covid vaccine. We are counting on you to protect your loved ones and yourself. Let us know your vaccination status by visiting our website. If you haven't received your vaccine, please call your doctor to schedule an appointment today or go to vaccine.gov for more information. After you receive your vaccination go to your health plan website and update your vaccination status. Thank you for making sure those closest to you can count on you. For any questions about this message or to be added to our do not call list please call 1-866-433-6041. TTY users dial 711."
- 14. Todd called the phone number of 1-866-433-6041 where a prerecorded message identifies the entity by stating "Please note that Wellcare of South Carolina Medicaid is now Absolute Total Care Healthplan.
- 15. On information and belief in the form of absolutetotalcare.com being virtually identical to MHS and lists CENTENE as the owner, Absolute Total Care is a subsidiary, fictitious business name, or otherwise closely related to CENTENE and/or MHS.
- 16. Todd has no membership status or patient status with CENTENE and/or MHS and/or Absolute Total Care Healthplan.
- 17. As a direct and proximate result of the actions or inactions of CENTENE and/or MHS relating to the calls to Todd in 2021, Todd was damaged, his sense were offended, the calls were injurious to Todd's health and/or an obstruction to Todd's free use of his phone.

18. Defendants are liable to Todd through the doctrine of respondeat superior for the wrongful, intentional, or negligent acts, errors, and omissions.

COUNT ONE:

INVASION OF PRIVACY – INTRUSION UPON SECLUSION

- 19. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 20. Indiana law recognizes Plaintiff's right to be free from invasions of privacy and

 Defendants violated state law as described in this Complaint, specifically by placing calls
 and leaving a voice messages to Todd in 2021, after being advised years ago and on
 multiple occasions that Todd did not want to receive calls from Defendants and/or

 Defendants were calling the wrong number.
- 21. Defendants intentionally, recklessly, and/or negligently interfered, physically or otherwise, with the solitude and seclusion of Plaintiff through calls and voicemails in 2021 to 812-322-3563, and thereby invaded Todd's privacy.
- 22. At all times relevant herein, Defendants had the opportunity to remove Todd from further calls or voicemails from Defendants but failed to do so.
- 23. Defendants intentionally, recklessly and/or negligently caused emotional harm to Plaintiff by engaging in highly offensive conduct of continuing to call Todd despite all of the above, thereby invading and intruding upon Todd's right to privacy.
- 24. Todd has a reasonable expectation of privacy in Todd's solitude and seclusion.
- 25. The conduct of Defendants in engaging in the above-described conduct against Todd, resulted in intrusion and invasion of privacy by Defendants which occurred in a way that would be offensive or objectionable to a reasonable person.

- 26. The conduct of Defendants caused Plaintiff past and future mental distress and emotional anguish, and other damages that will be presented to the trier of fact.
- 27. As a result of such intrusions and invasions of privacy, Todd is entitled to actual damages in an amount to be determined by the trier of fact.
- 28. Defendants are liable to Todd for his damages.

COUNT TWO: NUISANANCE

- 29. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 30. Plaintiff brings this action against Defendants pursuant to I.C. 32-30-6 et seq.
- 31. The 2021 calls by Defendants, were (1) injurious to health; (2) offensive to the senses; or (3) an obstruction to the free use of property so as essentially to interfere with the comfortable enjoyment of life or property, and is thereby a nuisance.
- 32. At all times prior to the 2021 calls and voicemails, Defendants had notice and knowledge of Todd's do-not-call request and that 812-322-3563 was not a phone number of a patient or member of Defendants.
- 33. Plaintiff is informed and believes that Defendants will continue to maintain or permit this private nuisance.
- 34. Unless Defendants are enjoined from continuing to place calls to 812-322-3563, Todd will suffer continuing damages that are offensive to the senses, injurious to health, and further calls will continue to be injurious to the enjoyment and free use of Todd's phone.
- 35. Plaintiff has been damaged as a direct and proximate result of the nuisance actions of Defendants.
- 36. Defendants are liable to Plaintiff for said damages in an amount to be determined by the trier of fact.

PRAYER FOR RELIEF

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that judgment be entered in favor of Plaintiff, Michael Todd, against CENTENE CORPORATION and COORDINATED CARE CORPORATION, both jointly and severally, for actual damages in an amount in excess of \$10,000, enjoin Defendants from placing any future calls to 812-322-3563, the costs of this action, and for such further relief as may be just or proper.

Respectfully submitted:/s/ Michael Todd Michael Todd, Plaintiff 844 West Rosewood Drive Bloomington, IN 47404 812-322-3563 michael@todd204.com

SUMMONS

Monroe County, Indiana

In the Circuit Court of

•	Indiana
MICHAEL TODD	ui ·
Plaintiff	Cause No. 53C04-2112-MI-002595
CENTENE CORPORATION, COORDINATED	Cause No. 53CU4-2112-IVII-UU2595
CARE CORPORATION Defendant	·· - -
Detendant	
To Defendant: COORDINATED CARE CORP	ORATION c/o CT Corporation System as registered agent
(Address) 334 North Senate Aveune, Inc	dianapolis, IN 46204
You are hereby notified that you have been sued by the person name	d as plaintiff and in the Court indicated above.
The nature of the suit against you is stated in the complaint which is a made against you by the plaintiff.	attached to this Summons. It also states the relief sought or the demand
An answer or other appropriate response in writing to the complaint commencing the day after you receive this Summons, (or twenty three (23 may be rendered against you for the relief demanded by plaintiff.	must be filed either by you or your attorney within twenty (20) days, a days if this Summons was received by mail), or a judgment by default
If you have a claim for relief against the plaintiff arising from the san	ne transaction or occurrence, you must assert it in your written answer.
If you need the name of an attorney, you may contact the Indianapol County Bar Association Lawyer Referral Service (634-3950).	is Bar Association Lawyer Referral Service (269-2222), or the Marion
12/16/2021	Clerk, Circuit Court of Monroe County CEA!
Dated	Clerk, Circuit Court of Monroe County SEAL (Seal)
(The following manner of service of summons is hereby d	esignated.)
Registered or certified mail.	
Service on individual (Personal or copy) at above	address.
Service at place of employment, to-wit:	
Service on agent. (Specify)	<u>. </u>
Other service. (Specify)	
Michael Todd	
Plaintiff	Monroe County Circuit Court
844 W. Rosewood Dr., Bloomington, IN 47404 Address	301 N. College Ave. Bloomington, IN 47404
812—322—3563	812—349—2614
Telephone	Telephone

SHERIFF'S RETURN ON SERVICE OF SUMMONS

I hereby certify that I have served this summons on the	e, day of, 20
(1) By delivering a copy of the Summons and a copy of	f the complaint to the defendant,
	ne complaint at
=	
Sheriff's Costs	Sheriff
•	By: Deputy
CLERK'S CERT	TIFICATE OF MAILING
I hereby certify that on the day of .	, 20 mailed a copy
of this Summons and a copy of the complaint to the d	defendant,
by mail, requesting a return receipt	t, at the address furnished by the plaintiff.
	Clerk of the Circuit Court of Monroe County
Dated:, 20	By:
RETURN ON SERVI	CE OF SUMMONS BY MAIL
hereby certify that the attached return receipt w	was received by me showing that the Summons and a copy of
the complaint mailed to defendant	was accepted by the
defendant on the	day of, 20
I hereby certify that the attached return receipt w	was received by me showing that the Summons and a copy of
the complaint was returned not accepted on the d	day of, 20
I hereby certify that the attached return receipt v	was received by me showing that the Summons and a copy of
the complaint mailed to defendant	was accepted by
	on behalf of said defendant on
the day of	, 20
	Clerk of the Circuit Court of Monroe County
	Bv

Deputy

Case 1:22-cv-00066-JRS-MG Document 1-2 Filed 01/12/22 Page 14 of 37 PageID #: 20

Monroe Circuit Court 4 Filed: 12/16/2021 10:49 AM

SUMMONS

Monroe County, Indiana

In the Circuit Court of Monroe County,

	Indiana
MICHAEL TODD	.
Plaintiff —vs- CENTENE CORPORATION, COORDINATED	Cause No. 53C04-2112-MI-002595
CARE CORPORATION	. -:
Defendant	
To Defendant: CENTENE CORPORATION c/o	o CT Corporation System as registered agent
(Address) 334 North Senate Aveune, Ind	lianapolis, IN 46204
You are hereby notified that you have been sued by the person name	d as plaintiff and in the Court indicated above.
The nature of the suit against you is stated in the complaint which is a made against you by the plaintiff.	attached to this Summons. It also states the relief sought or the demand
An answer or other appropriate response in writing to the complaint commencing the day after you receive this Summons, (or twenty-three (23 may be rendered against you for the relief demanded by plaintiff.	must be filed either by you or your attorney within twenty (20) days,) days if this Summons was received by mail), or a judgment by default
If you have a claim for relief against the plaintiff arising from the same	ne transaction or occurrence, you must assert it in your written answer.
If you need the name of an attorney, you may contact the Indianapoli County Bar Association Lawyer Referral Service (634-3950).	is Bar Association Lawyer Referral Service (269-2222), or the Marion
Dated	Yush June growy Strate COUNTY (Seal)
(The following manner of service of summons is hereby de	Clerk, Circuit Court of Monroe County SEAL esignated.)
Registered or certified mail.	
Service on individual (Personal or copy) at above	address.
Service at place of employment, to-wit:	
Service on agent. (Specify)	
Other service. (Specify)	· · · · · · · · · · · · · · · · · · ·
Michael Todd	
Plaintiff 844 W. Rosewood Dr., Bloomington, IN 47404 Address	Monroe County Circuit Court 301 N. College Ave. Bloomington, IN 47404
812—322—3563	812—349—2614
Telephone	Telephone

SHERIFF'S RETURN ON SERVICE OF SUMMONS

I hereby certify that I have served this su	mmons on the		day of _		· · · · · ·	, 20
(1) By delivering a copy of the Summons	and a copy of					
(2) By leaving a copy of the Summons ar	nd a copy of the		_			
which is the dwelling place or usual place of	abode of					e < 5 - 170 - 200.
	a and a and a and a	•				
(3) Other Service or Remarks:						
Sheriff's Costs		Sher				
Sherii 3 Costs				,		
th _e		Ï	Deputy			
CLER	K'S CERT	IFICATE	OF M	AILING		
I hereby certify that on the					20	mailed a conv
of this Summons and a copy of the comp	plaint to the de	efendant,				
by mail, requesting a	return receipt,	at the address	s furnisl	hed by the plai	ntiff.	
·						
				Circuit Court		•
Dated:	, 20			<u>.</u>		
			Deputy			
	011 GEDI	~= ~= ~=				
KETUKN	ON SERVIC	E OF SU	MMU	NS BY MA	IL	
hereby certify that the attached ret	urn receipt w	as received	by me	showing tha	t the Summo	ons and a copy of
the complaint mailed to defendant	···		·		v	vas accepted by the
defendant on the	· ·	_ day of	!	, 20_		
I hereby certify that the attached ret	turn receipt w	as received	by me	showing tha	t the Summo	ons and a copy of
the complaint was returned not accepted on t	he da	ay of	··	, 20	_	
I hereby certify that the attached ret	turn receipt w	as received	by me	showing tha	t the Summe	ons and a copy of
the complaint mailed to defendant				·		_ was accepted by
					on behalf o	of said defendant on
the day of		_, 20				
•						
•		Cle	rk of the	Circuit Court	of Monroe Co	ounty
		Ru				
·		Dy.	Deputy			

STATE OF INDIANA)	IN THE MONROE CIRCUIT COURT
COUNTY OF MONROE) SS:)	Cause Number: 53C04-2112-MI-002595
MICHAEL TODD)
PLAINTIFF)
)
V.)
)
CENTENE CORPORATION	1)
COORDINATED CARE CO	RPOR	ATION)
DEFENDANTS)

AMENDED COMPLAINT

COMES NOW the Plaintiff, Michael Todd, pro se, and complains against Defendants as follows:

PARTIES, VENUE, AND JURISDICTION

- 1. Plaintiff, Michael Todd (herein "Todd" or "Plaintiff") is a natural person and resides in Monroe County, Indiana.
- 2. At all times relevant to the allegations herein, Defendant, CENTENE CORPORATION (herein "CENTENE") was a Delaware for-profit corporation.
- 3. At all times relevant to the allegations herein, Defendant, COORDINATED CARE CORPORATION (herein "MHS") was an Indiana for-profit corporation.
- 4. Defendants are subject to jurisdiction to this Indiana court pursuant to Ind. R. Civ. P. 4.4 (A)(1), (A)(8), and/or 47 U.S.C. § 227 et seq.. Venue is proper pursuant to Ind. R. Civ. P. 75(A)(5), (A)(8), (A)(10), and/or 47 U.S.C. § 227(b)(3) and 47 U.S.C. § 227(c)(5).

FACTS

- 5. CENTENE is a provider of various healthcare products and services.
- 6. COORDINATED CARE CORPORATION does business as "MHS" or "Managed Health Services and is a subsidiary of CENTENE. According to CENTENE's website:

- "Managed Health Services (MHS) is a managed care entity that has been proudly serving the state of Indiana for more than 25 years through the Hoosier Healthwise and Hoosier Care Connect Medicaid programs and the Healthy Indiana Plan (HIP) Medicaid alternative program."
- centene.com/products-and-services/browse-by-state/indiana.html
- 7. Todd has maintained a personal cellular telephone number of 812-322-3563 on a cellular telephone service since prior to March 27, 2020.
- 8. Since March 2020, on multiple occasions, Todd has made requests to CENTENE/MHS to not call Todd's 812-322-3563 number and/or informed CENTENE/MHS they are calling the wrong number based on calls received by Todd from CENTENE/MHS.
- 9. Since at least March 2020, 812-322-3563 has not been a phone number associated with any member or patient of CENTENE or MHS.
- 10. Todd's communications with CENTENE/MHS date back to March 2020 and include Todd's direct communications with low-level CENTENE and/or MHS employees, and also include communications with CENTENE's Jan Alonzo, Judith Coffey, the Director, Compliance and Counsel for MHS, and Kenneth Koshorek, Senior Corporate Counsel for CENTENE.
- 11. Despite Todd's numerous communications with low-level and senior-level employees with CENTENE and/or MHS, Todd continues to be harassed by calls and messages from CENTENE and/or MHS.
- 12. On October 18, 2021, Todd received an incoming call on his cellular telephone number of 812-322-3563 from CENTENE and/or MHS and/or a person or entity calling on behalf of CENTENE and/or MHS.. The caller left a prerecorded voice message that stated:
 - "Hello. This is MHS, your health insurance provider calling with a message for you or a member of your household. We saw that you recently went to the emergency room. Did you know that you can call your doctor even after their office is closed? You may not have

- to go to the emergency room. If you cannot reach your doctor, you can schedule a free appointment with a doctor through our Teladoc service by calling 1-800-835-2362. MHS also offers a free 24 hour nurse advice line. You can call and speak to a nurse at 1-877-647-4848. Part of your benefits also includes a free care management program. You can talk with a staff member that will work with you to improve your health. If you have any questions (unrecognizable) please call us back at 1-877-647-4848 extension 6034894 between 8 a.m. and 5 p.m. Again the number is 1-877-647-4848 extension 6034894. Thank you."
- 13. On December 15, 2021, CENTENE and/or MHS, or a person or entity calling on behalf of CENTENE and/or MHS called Todd at 812-322-3563 and left a prerecorded voice message that stated:
 - "Hello. This is your health plan calling on behalf of your doctor with an important message about the COVID vaccine. We are counting on you to protect your loved ones and yourself. Let us know your vaccination status by visiting our website. If you haven't received your vaccine, please call your doctor to schedule an appointment today or go to vaccine.gov for more information. After you receive your vaccination go to your health plan website and update your vaccination status. Thank you for making sure those closest to you can count on you. For any questions about this message or to be added to our do not call list please call 1-866-433-6041. TTY users dial 711."
- 14. Todd called the phone number of 1-866-433-6041 where a prerecorded message identifies the entity by stating "Please note that Wellcare of South Carolina Medicaid is now Absolute Total Care Healthplan.
- 15. On information and belief in the form of absolutetotalcare.com being virtually identical to the website of MHS and absolutetotalcare.com lists CENTENE as the owner, Absolute Total Care is a subsidiary, fictitious business name, or otherwise closely related to CENTENE and/or MHS.
- 16. On information and belief in the form of CENTENE's common ownership of MHS and Absolute Total Care, Absolute Total Care was acting as an agent for CENTENE and/or MHS in relation to the December 15, 2021 call.

- 17. In a further failed attempt to get the calls from Defendants to stop, Todd emailed Judith Coffey and Kenneth Koshorek on December 17, 2021 that provided notice of the lawsuit filed against CENTENE and MHS.
- 18. On December 18, 2021 at 4:57 p.m., Todd received an incoming phone call to 812-322-3563. The caller ID listed "MHS Health" as the caller and 877-647-4848 as the originating phone number.
- 19. On December 18, 2021 at 5:55 p.m., Todd received an incoming phone call to 812-322-3563. The caller ID listed "MHS Health" as the caller and 877-647-4848 as the originating phone number.
- 20. On December 18, 2021 at or around 5:57 p.m., CENTENE and/or MHS and/or a person or entity calling on behalf of CENTENE and/or MHS left a prerecorded voice message that stated:
 - "Hello. This is MHS, your partner in health calling with an important message. Your child may be due for a well child check-up. Well child check-ups are important because they help keep your child healthy. Your child doctor will check your child's general health, growth, and development. With regular well-child visits, your child's doctor can find and address health problems before they become more serious. Please make an appointment with your child's doctor today. If you have questions or would like help choosing a doctor or want to be added to our do-not-call list, MHS care management team is available from 9 a.m. to 4:30 p.m. Monday through Friday. Contact us by phone at 1-888-252-3410 or online at mhsindiana.com/contact-us. Thank you for making MHS your choice for better healthcare."
- 21. Todd has no membership status or patient status with CENTENE and/or MHS and/or Absolute Total Care Healthplan.
- 22. Calls from CENTENE and/or MHS were made with the intent to harass, annoy, or alarm Todd but with no intent of legitimate communication as Defendants knew at all times during the 2021 calls that Todd was not a member or patient of CENTENE and/or MHS.

- 23. On information and belief, the calls listed above were made using an artificial or prerecorded voice to deliver the messages based on extended lengths of dead-air time prior to the beginning of each message beginning and the unnatural tone and cadence of the voice.
- 24. On December 21, 2021, Todd called MHS at 877-647-4848. Connecting to said number did not offer Todd the option to connect directly to an automated, interactive voice- and/or key press activated opt-out mechanism.
- 25. During the December 21, 2021 call to MHS at 877-647-4848, Todd was connected to a MHS representative and requested a written copy of MHS's policy for maintaining their do-not-call list. The MHS representative told Todd that MHS had no such written policy.
- 26. On December 21, 2021, Todd called MHS at 888-252-3410. Connecting to said number did not offer Todd the option to connect directly to an automated, interactive voice- and/or key press activated opt-out mechanism.
- 27. During the December 21, 2021 call to MHS at 888-252-3410, Todd was connected to a MHS representative and requested a written copy of MHS's policy for maintaining their do-not-call list. The MHS representative told Todd she didn't know if MHS had a written policy.
- 28. On December 21, 2021, Todd called 866-433-6041. Connecting to said number did not offer Todd the option to connect directly to an automated, interactive voice- and/or key press activated opt-out mechanism.
- 29. On December 21, 2021, Todd called and spoke with Kenneth Koshorek of CENTENE/MHS. During the course of the call, Kenneth Koshorek confirmed that he had received Todd's email of the notice of this lawsuit against CENTENE/MHS.

- 30. As a direct and proximate result of the calls from Defendants in 2021, the calls invaded Todd's privacy, resulted in loss of battery power on Todd's cell phone, loss of storage space on Todd's cell phone, result in unnecessary ringing or vibrating of Todd's cell phone, as well as other damages including but not limited to Todd suffering anxiety in the form of shortness of breath, fear of impending doom, along with other negative emotions, loss of sleep, and muscle spasms.
- 31. No calls from Defendants were made for emergency purposes as that term is defined by 47 C.F.R. § 64.1200(f)(4).
- 32. Plaintiff never provided Defendants his prior express consent to receive calls with an artificial or prerecorded message.
- 33. Each call from Defendants detailed above was a "telephone solicitation" as that term is defined by 47 C.F.R. § 64.1200(f)(15) as each call was made for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, which is transmitted to any person.
- 34. Each call from Defendants detailed above was "telemarketing" as that term is defined by 47 C.F.R. § 64.1200(f)(13).
- 35. As a direct and proximate result of the actions or inactions of CENTENE and/or MHS relating to the calls to Todd in 2021, Todd was damaged, his senses were offended, the calls were injurious to Todd's health and/or an obstruction to Todd's free use of his phone.
- 36. Defendants are liable to Todd through the doctrine of respondent superior for the wrongful, intentional, or negligent acts, errors, and omissions of their employees or agents.

COUNT ONE: VIOLATION OF 47 U.S.C. § 227(b)(1)(A)(iii)

- 37. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 38. In the entire course of action, CENTENE and/or MHS violated 47 U.S.C. § 227(b)(1)(A)(iii) on October 18, 2021 by making a call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 39. Pursuant to 47 U.S.C. § 227(b)(3), Todd is entitled to injunctive relief and statutory damages of \$500.
- 40. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(b)(3).
- 41. Todd has been damaged as a result.
- 42. CENTENE and/or MHS is liable to Todd for the damages.

COUNT TWO: VIOLATION OF 47 C.F.R. § 64.1200(a)(1)(iii)

- 43. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 44. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. §
 64.1200(a)(1)(iii) on October 18, 2021 by initiating a telephone call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 45. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 46. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 47. Todd has been damaged as a result.
- 48. CENTENE and/or MHS is liable to Todd for the damages.

COUNT THREE:

VIOLATION OF 47 C.F.R. § 64.1200(d)(3)

- 49. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 50. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(3) on October 18, 2021 initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request within a reasonable time from the date such request was made.
- 51. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 52. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 53. Todd has been damaged as a result.
- 54. CENTENE and/or MHS is liable to Todd for the damages.

COUNT FOUR: VIOLATION OF 47 C.F.R. § 64.1200(d)(6)

- 55. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 56. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(6) on October 18, 2021 initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request in a time less than 5 years from the time the request was made.
- 57. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 58. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 59. Todd has been damaged as a result.

60. CENTENE and/or MHS is liable to Todd for the damages.

COUNT FIVE: VIOLATION OF 47 U.S.C. § 227(b)(1)(A)(iii)

- 61. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 62. In the entire course of action, CENTENE and/or MHS violated 47 U.S.C. § 227(b)(1)(A)(iii) on December 15, 2021 by making a call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 63. Pursuant to 47 U.S.C. § 227(b)(3), Todd is entitled to injunctive relief and statutory damages of \$500.
- 64. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(b)(3).
- 65. Todd has been damaged as a result.
- 66. CENTENE and/or MHS is liable to Todd for the damages.

COUNT SIX: VIOLATION OF 47 C.F.R. § 64.1200(a)(1)(iii)

- 67. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 68. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. §
 64.1200(a)(1)(iii) on December 15, 2021 by initiating a telephone call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 69. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 70. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 71. Todd has been damaged as a result.

72. CENTENE and/or MHS is liable to Todd for the damages.

COUNT SEVEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(3)

- 73. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 74. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(3) on December 15, 2021 by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request within a reasonable time from the date such request was made.
- 75. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 76. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 77. Todd has been damaged as a result.
- 78. CENTENE and/or MHS is liable to Todd for the damages.

COUNT EIGHT: VIOLATION OF 47 C.F.R. § 64.1200(d)(6)

- 79. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 80. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(6) on December 15, 2021 by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request in a time less than 5 years from the time the request was made.
- 81. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.

- 82. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 83. Todd has been damaged as a result.
- 84. CENTENE and/or MHS is liable to Todd for the damages.

COUNT NINE: VIOLATION OF 47 C.F.R. § 64.1200(d)(6)

- 85. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 86. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(b)(1) on December 15, 2021 by delivering an artificial or prerecorded voice message that failed at the beginning of the message to state clearly the identity of the business, individual, or other entity responsible for making the call.
- 87. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 88. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 89. Todd has been damaged as a result.
- 90. CENTENE and/or MHS is liable to Todd for the damages.

COUNT TEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(3)

- 91. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 92. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(3) on December 18, 2021 at 4:57 p.m. by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request within a reasonable time from the date such request was made.

- 93. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 94. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 95. Todd has been damaged as a result.
- 96. CENTENE and/or MHS is liable to Todd for the damages.

COUNT ELEVEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(6)

- 97. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 98. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(6) on December 18, 2021 at 4:57 p.m. by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request in a time less than 5 years from the time the request was made.
- 99. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 100. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 101. Todd has been damaged as a result.
- 102. CENTENE and/or MHS is liable to Todd for the damages.

COUNT TWELVE: VIOLATION OF 47 U.S.C. § 227(b)(1)(A)(iii)

103. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.

- 104. In the entire course of action, CENTENE and/or MHS violated 47 U.S.C. § 227(b)(1)(A)(iii) on December 18, 2021, at or about 5:57 p.m. by making a call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 105. Pursuant to 47 U.S.C. § 227(b)(3), Todd is entitled to injunctive relief and statutory damages of \$500.
- 106. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(b)(3).
- 107. Todd has been damaged as a result.
- 108. CENTENE and/or MHS is liable to Todd for the damages.

COUNT THIRTEEN: VIOLATION OF 47 C.F.R. § 64.1200(a)(1)(iii)

- 109. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 110. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. §
 64.1200(a)(1)(iii) on December 18, 2021, at or about 5:57 by initiating a telephone call using an artificial or prerecorded voice a telephone number assigned to a cellular telephone service.
- 111. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 112. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 113. Todd has been damaged as a result.
- 114. CENTENE and/or MHS is liable to Todd for the damages.

COUNT FOURTEEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(3)

- 115. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 116. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(3) on December 18, 2021, at or about 5:55 p.m., by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request within a reasonable time from the date such request was made.
- 117. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 118. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 119. Todd has been damaged as a result.
- 120. CENTENE and/or MHS is liable to Todd for the damages.

COUNT FIFTEEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(6)

- 121. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 122. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(6) on December 18, 2021, at or about 5:55 p.m., by initiating a call to Todd for telemarketing purposes and failing to honor Todd's 2020 do-not-call request in a time less than 5 years from the time the request was made.
- 123. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 124. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 125. Todd has been damaged as a result.

126. CENTENE and/or MHS is liable to Todd for the damages.

COUNT SIXTEEN: VIOLATION OF 47 C.F.R. § 64.1200(b)(3)

- 127. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 128. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(b)(3) during the October 18, 2021 artificial or prerecorded message by failing to provide Todd a toll free number that enables the called person to call back at a later time and connect directly to an automated, interactive voice and/or key press-activated opt-out mechanism and automatically record the called person's number to the seller's do-not-call list.
- 129. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 130. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 131. Todd has been damaged as a result.
- 132. CENTENE and/or MHS is liable to Todd for the damages.

COUNT SEVENTEEN: VIOLATION OF 47 C.F.R. § 64.1200(b)(3)

- 133. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 134. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(b)(3) during the December 15, 2021 artificial or prerecorded message by failing to provide Todd a toll free number that enables the called person to call back at a later time and connect directly to an automated, interactive voice and/or key press-activated opt-out mechanism and automatically record the called person's number to the seller's do-not-call list.

- 135. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 136. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 137. Todd has been damaged as a result.
- 138. CENTENE and/or MHS is liable to Todd for the damages.

COUNT EIGHTEEN: VIOLATION OF 47 C.F.R. § 64.1200(b)(3)

- 139. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 140. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(b)(3) during the December 18, 2021 artificial or prerecorded message by failing to provide Todd a toll free number that enables the called person to call back at a later time and connect directly to an automated, interactive voice and/or key press-activated opt-out mechanism and automatically record the called person's number to the seller's do-not-call list.
- 141. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 142. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 143. Todd has been damaged as a result.
- 144. CENTENE and/or MHS is liable to Todd for the damages.

COUNT NINETEEN: VIOLATION OF 47 C.F.R. § 64.1200(d)(1)

145. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.

- 146. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(1) by failing to have a written policy, available upon demand, for maintaining a do-not-call list.
- 147. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 148. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 149. Todd has been damaged as a result.
- 150. CENTENE and/or MHS is liable to Todd for the damages.

COUNT TWENTY: VIOLATION OF 47 C.F.R. § 64.1200(d)(2)

- 151. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 152. In the entire course of action, CENTENE and/or MHS violated 47 C.F.R. § 64.1200(d)(2) by failing to inform or train the personnel in the existence and use of the do-not-call list.
- 153. Pursuant to 47 U.S.C. § 227(c)(5), Todd is entitled to injunctive relief and statutory damages of \$500.
- 154. The actions or inactions of CENTENE and/or MHS were willful or knowing and Todd is therefore entitled to treble damages pursuant to 47 U.S.C. § 227(c)(5).
- 155. Todd has been damaged as a result.
- 156. CENTENE and/or MHS is liable to Todd for the damages.

COUNT TWENTY-ONE: INVASION OF PRIVACY – INTRUSION UPON SECLUSION

157. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.

- 158. Indiana law recognizes Plaintiff's right to be free from invasions of privacy and Defendants violated state law as described in this Complaint, specifically by placing calls and leaving a voice messages to Todd in 2021, after being advised beginning in 2020 and on multiple occasions that Todd did not want to receive calls from Defendants and/or Defendants were calling the wrong number.
- 159. Defendants intentionally, recklessly, and/or negligently interfered, physically or otherwise, with the solitude and seclusion of Plaintiff through calls and voicemails in 2021 to 812-322-3563, and thereby invaded Todd's privacy.
- 160. At all times relevant herein, Defendants had the opportunity to remove Todd from further calls or voicemails from Defendants but failed to do so.
- 161. Defendants intentionally, recklessly and/or negligently caused emotional harm to Plaintiff by engaging in highly offensive conduct of continuing to call Todd despite all of the above, thereby invading and intruding upon Todd's right to privacy.
- 162. Todd has a reasonable expectation of privacy in Todd's solitude and seclusion.
- 163. The conduct of Defendants in engaging in the above-described conduct against Todd, resulted in intrusion and invasion of privacy by Defendants which occurred in a way that would be offensive or objectionable to a reasonable person.
- 164. The conduct of Defendants caused Plaintiff past and future mental distress and emotional anguish, and other damages that will be presented to the trier of fact.
- 165. As a result of such intrusions and invasions of privacy, Todd is entitled to actual damages in an amount to be determined by the trier of fact.
- 166. Defendants are liable to Todd for his damages.

COUNT TWENTY-TWO: NEGLIGENCE PER SE

- 167. Plaintiff repeats and realleges each and every paragraph above as if set forth herein.
- 168. At all times relevant herein, Defendants owed a duty to Todd to refrain from harassment under I.C. 34-45-2-2.
- 169. Defendants breached that duty by and through continuing to call and/or leave messages on Todd's cellular telephone despite Defendants notice and knowledge of Todd's do-not-call request.
- 170. But for the continued calls in 2021 by Defendants, Todd would not have been damaged.
- 171. The actions of Defendants were the proximate cause of injury to Todd, Defendants could have foreseen this, and the actions or inactions constitute negligence *per se*.
- 172. Todd has been damaged as a result and is entitled to an amount to be determined by the trier of fact against Defendants.
- 173. Defendants are liable to Todd for his damages.

PRAYER FOR RELIEF

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that judgment be entered in favor of Plaintiff, Michael Todd, against CENTENE CORPORATION and COORDINATED CARE CORPORATION, both jointly and severally, for actual damages in an amount in excess of \$10,000, statutory damages pursuant to 47 U.S.C. § 227(b)(3) and 47 U.S.C. § 227(c)(5), treble damages pursuant to 47 U.S.C. § 227(b)(3) and 47 U.S.C. § 227(c)(5), injunctive relief pursuant to 47 U.S.C. § 227(b)(3) and/or 47 U.S.C. § 227(c)(5), the costs of this action, and for such further relief as may be just or proper.

Respectfully submitted:/s/ Michael Todd
Michael Todd, Plaintiff
844 West Rosewood Drive
Bloomington, IN 47404
812-322-3563
michael@todd204.com

CERTIFICATE OF SERVICE

I, Michael Todd, do hereby certify that a copy of the foregoing Amended Complaint was served via USPS, with postage prepaid, on December 22, 2021 to:

CENTENE CORPORATION c/o C T Corporation System 334 North Senate Avenue Indianapolis, IN 46204

COORDINATED CARE CORPORATION c/o C T Corporation System 334 North Senate Avenue Indianapolis, IN 46204

/s/ Michael Todd
Michael Todd

STATE O	f Indiana)	In The Moni	roe Circui	T COURT 4
County	Of Monroe) SS:)	Cause No. 53	_{3C0} _4-2 <u>1</u> 1	12-MI-002595
Michae	el Todd				
P	ETITIONER,				
And					
Centene Co	orp. & Coordinated Car	re Corp.			
R	ESPONDENT.				
		CIVIL A	APPEARANCE		
1. C	This is an AMI	ENDED Appearance be	cause my contact	information	n has changed.
2. N	My name is:	Р.	Russell	Perd	lew
_, _,	Fire	st	Middle	Last	
3. I	am the party who	o is:			
• O 4. N	Intervening	this case (Respondent). is (312) 443-1712	·		
1	My address is:	111 S. Wacker	Drive, Suite 4	1100	
		Chicago		<u>IL</u>	60606
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(By Email to:	rperdew@lockeld	ord.com		
(By US Mail 1	to address listed above.			
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·	already on th	ne IEFS).			
(By my Attor	ney General Confidentia	al Address (ONL)	Y IF in you	have set up such an
	address thro	ugh https://www.in.gov/	/attorneygeneral/	3093.htm):	
6.	This is a MI - N	1iscellaneous		type of c	case.

7.	There are related of	eases: (If yes, pleas	se indicate belo	ow)			
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8.	The contact inform	nation for other p	oarty is listed b	elow:			
	Michael Todd Name	_. 812	2、322-3563	michae	el@todd204	.com	
	844 West Rose	wood Drive		Bloom	ington	, <u>IN</u>	47404
0	Street			City		ST	ZIP
9.	I understand I mus file an Amended A			•		_	1 do not
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opposi	oy swear or affirm that ng party (or their atto nael Todd	I sent a full copy or rney if represented)	of this document on this date, <u>0</u>	t (but not the 1 / 11	Confidential A _/ 2022, as	ttachment) to t	he
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